Technology in Rural Transportation

A recent study documented more than eighty proven, costeffective, "low-tech" solutions to rural transportation needs, most developed or implemented by local transportation professionals. One of these solutions is outlined below:



Learn all about the simple solutions on the Internet at http://inform.enterprise.prog.org The simple solutions report is available from Hau To at (503) 892-2533, or email: to@crc-corp.com

Department of Motor Vehicles (DMV) on Wheels

Overall goal: By going mobile, the Florida DMV plans to reach more citizens and thus

provide better service.

Technical approach: The MiniFLOW (Florida Licensing on Wheels) is composed of two

compact modules that together form an entire driver's licensing office that can be transported in a standard commercial van. MiniFLOW is an offshoot of FLOWmobile, a similar concept on a larger scale. FLOWmobile is contained on a bus, rather than a van, and features wheelchair lifts, air conditioning and a cellular link to the state DMV databases. However, the FLOWmobile is limited to serving only 3-4 customers at a time, because the entire setup is contained on the bus. MiniFLOW is driven to a location and the modules set up in an open space,

allowing service to any number of customers.

Current status: The department has been offering mobile services since 1988. MiniFLOW

was introduced this year in the Orlando area.

Location /

geographic scope:

The state of Florida

Agencies involved: Florida Division of Driver Licenses.

Cost information: Setup cost: \$23,689 Annual cost: \$1,620 Cost per mile: \$.20.

Key contacts: Bill Shepard, 407.623.1010.

Have goals been

achieved?

Yes, the system has been successful bringing DMV services to more

citizens.

Solution timeline: Mobile DMV program began in 1988 and is ongoing.



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